

VIRTUAL Y

Mutual Expectations



Virtual Y – Mutual Expectations

What we expect from you

Virtual Y is for everyone

Virtual Y is a platform for everyone and we welcome diversity and individuality. We expect you to act respectfully to all people on Virtual Y. If you act in a way that is discriminatory, makes someone feel bullied, or if you are aggressive to anyone else on Virtual Y, you will be removed from the session and/or the platform.

Keep it legal

The following items are not allowed on Virtual Y. If you possess or make them visible while participating in a Virtual Y session, you will be removed immediately from the session and/or the platform:

- Alcohol
- Any medication or drugs (or drug paraphernalia) that haven't been prescribed to you by a doctor
- Cigarettes
- Weapons
- Images that would be unsuitable for anyone under 18, either in your background or on screen
- Images which, in all cases would be considered illegal to possess, create or share either in your background or on screen

If you seem under the influence of any substance, or have images in your background as described above you will be removed from the session. If you possess or use substances or images that are illegal while participating in a Virtual Y session, we will have to let police or other authorities know.

Make sure your parents or guardians know

If you are under 18 years old, please make sure you have your parent or guardian's permission to be participating on Virtual Y.

Keep it clean

Virtual Y is a place to connect with other young people, but it's not a place to start romantic relationships. If your contact through or contribution to Virtual Y sessions is of a romantic or sexual nature, you will be removed from the session and/or the platform and in some cases such behaviour would have to be referred to Police or other authorities.

What you can expect from us

Everyone has the right to feel like they belong on Virtual Y

We want everyone to feel safe and be safe when engaging with Virtual Y. If you feel unsafe, because you are the target of bullying, harassment, or aggression, or for any other reason, we will have your back. If something doesn't feel right on Virtual Y, contact us at (virtualy.support@ymca.org.au). Please note that this email account is monitored by the Youth Support team.

To raise a concern about a facilitator

If you have a concern about a facilitator of a session, you can reach out and raise any issues with our Youth Support team. Your concern can remain anonymous. Meaning, we do not need to share your name with the person you have concerns about. Our Youth Support team will take your concerns seriously.

We want to hear from you

Whether you have feedback about content, ideas for what you'd like to see on Virtual Y, you're having a tough time, or you just want to say hi, we want to hear from you. Never hesitate to reach out to us through our YMCA socials, using the feedback form on each Virtual Y page, or at virtualy.support@ymca.org.au

We will listen

We want you to feel like you can share your voice and be heard when you're engaging with Virtual Y. Our team will work hard to make sure everyone gets to contribute in our interactive sessions. We will pass on any feedback, comments or ideas you have about Virtual Y to our team.

We're here for all young people

Virtual Y exists for young people aged (12 – 25), from all walks of life. Not all of the content you see will be what you're looking for or what interests you, and that's ok – it's there for someone else!

Virtual Y should be accessible for all young Victorians. If you have an accessibility requirement that we haven't met yet, let us know at virtualy@ymca.org.au

This document is informed by the Virtual Y Procedure and the Responding to Safeguarding Concerns Procedure. The Responding to Safeguarding Concerns Procedure can be viewed [here](#).